**USS Report**

1. API to download call report by date range.
2. Scheduler to push the data to custom DB.
3. Property file details.

1. API to download call report by date range

API end point:

http://( Domain name ):(port)/getReport

Request body:

{

"startDate":"2022-09-21",

"endDate":"2022-09-22",

"channel":"WEB",

"username":"13",

"langname":"31",

"active":"false",

"password":"6WlDzw2kGAq1zIu1jbDssKF91"

}

Excel headers:

* vaName
* Agent /CSR
* Chat ID
* Query By Agent/CSR
* Create Date
* Time
* Intent Triggered
* Reponse provided

1. API will generate two excel fill based on date range. Excel fill will store in server whatever the server path we have mentioned in property file it will store in that location.

* First excel for download all the conversation
* Second excel for download the last intent report

Last intent report headers:

* vaName
* Chat ID
* Create Date
* Intent Triggered
* Last Intent

2. Scheduler to push the data to custom DB.

1. Utility contains scheduler to push the previous day call report in database. It will push only last intent report in DB. Based on current configuration scheduler runs daily 1.02 AM we can change the timing in property file.

3. Property file details.

server.port=9926

excelPath=C:\\ReportWNS\\ - Excel file location

tokenUrl=https://usscaesars.uniphore.com:9907/api/authenticateva?username= - Token URL it will change based on the domain name

analyticsUrl=https://usscaesars.uniphore.com:9907/api/analytics – Analytic API url it also change based on the domain name

lastIntentReport=true – Flag for last intent report need

lastIntentNumber=2 - Can change the last intent

POSTGRESQL\_URL=192.168.205.42 - Custom DB ip

POSTGRESQL\_USERNAME=postgres - Custom DB username

POSTGRESQL\_PASSWORD=Uniph0re@4215 - Custom DB password

POSTGRESQL\_DATABASE=postgres - Custom DB name

Scheduler\_time=0 2 1 \* \* ? - Scheduler running time

channel=WEB

vaname=13

langname=31

active=false

password=6WlDzw2kGAq1zIu1jbDssKF91